

# Spendless sell Better

HOW TO TURN YOUR WEBSITE INTO A MARKETING TOOL

WRITTEN BY: FOLAKE NGWU



### Introduction



In this age of digital revolution, your website is no longer just an online presence—it's a vital tool for attracting customers and converting them into loyal buyers. The internet has transformed how businesses operate, and your website can be one of the engines that power your success.

This guide is for anyone who wants to turn their website into a sales powerhouse or create one that simplifies conversions by enhancing and supporting your social media efforts. Whether you're just starting or looking to optimize an existing site, this guide will show you how to do it efficiently.

Sure, you can sell through social media via DMs or link trees, but integrating a website into your social media activities makes selling easier and more effective.

With automated processes and optimized web pages, your website becomes a marketing machine that works for you round the clock.

Your website gives customers a complete understanding of your brand in one place, eliminating the need for them to piece together multiple social media posts. This not only builds trust but also positions your brand as a solution to their problems, making it easier for them to buy—and for you to sell—better.



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"A website is more than just a digital storefront; it's a powerful marketing tool that works for your business 24/7, turning visitors into loyal customers by delivering tailored content and experiences that build trust and drive conversions."

Folake Ngwu



### TARGET AUDIENCE

# DEFINING YOUR TARGET AUDIENCE

Before commencing building a website, you must understand who you're building it for. Defining your target audience is critical to creating a website that speaks directly to potential buyers and leads them toward a purchase.

Your website's design, content, and functionality should all be shaped by the needs and desires of your audience. By identifying your target market, you can tailor every element of your website to appeal to the right visitors.

Without a clear understanding of your audience, you may attract traffic, but it may not convert into sales.



With clear understanding of your audience, you are able to effectively communicate your business value proposition.

The value proposition is a promise or explanation of how your product or service uniquely solves a customer's problem in a beneficial way. It not only addresses the problem but also highlights the specific benefits and what differentiates your business from competitors.

### UNDERSTANDING CUSTOMER PAIN POINTS AND ADDRESSING THEM ON YOUR WEBSITE

Meet Samuel, one of the buyer personas for a consultancy website I worked on. Below are some details that help paint a picture of the consultancy's target audience.



### **SAMUEL JOHNSON**

Mid-level manager in a technology firm

### **DEMOGRAPHICS:**

- iii 35 years old
- Master's degree in business administration
- O Urban, resides in a metropolitan area

### **PSYCHOGRAPHICS:**

- Career-oriented, ambitious, looking to move into senior management
- Values professional development and continuous learning
- Seeks guidance for career advancement and effective change management
- Active on professional networks like LinkedIn
- Engages with content related to leadership, innovation, and industry trends

### **GOALS AND CHALLENGES:**

- Goal: To become a senior executive within the next 5 years
- Challenges: Navigating complex corporate structures, developing leadership skills, managing a larger team
- **Needs help with** strategic career planning and improving his interview skills for executive positions, possible career transition or change

### **BEHAVIOR:**

- Frequents professional development blogs, podcasts, and webinars
- Engages with content through social media, especially LinkedIn and Twitter
- Likely to invest in courses and coaching that promise clear ROI in terms of career progression

### **Creating Buyer Personas**

Buyer personas are fictional representations of your ideal customers. They help you visualize the people who will be visiting your website. To create effective personas, consider the following questions:

- What is their age, gender, profession, and location?
- What are their interests and values?
- What problems do they need solved?
- preferred digital platforms?

These details help you better communicate your value proposition in such away that it would resonate with your target audience.

Based on the review of the above persona, we have effectively addressed the key questions, ensuring that the content and elements on the website will align with all aspects of the buyer persona. This approach will allow the website to engage the target audience effectively, addressing their needs, pain points, and preferences.

### WEBSITE STRUCTURE

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## "Clear website structure drives success"

A well-structured homepage is crucial for driving conversions on your website because it serves as the first impression for most visitors. Here are key reasons why it's important:

A clean, professional design immediately builds trust and credibility with visitors, increasing the likelihood that they'll explore further.

With clear navigation, users can easily find what they are looking for through intuitive menus and sections, reducing frustration and increasing engagement. Strategically placing CTAs (Calls to Action) guides visitors toward taking action—whether it's signing up for a newsletter, making a purchase, or requesting more information about your products or services—helping to fulfill the purpose of the website.

The homepage should showcase your products or services in a way that is easy to understand, with benefits clearly communicated. This helps visitors quickly identify if your business can meet their needs.

Ensure you communicates what sets your business apart on the home page, emphasizing why visitors should stay and convert rather than considering your competitors.

Content must be optimized for search engines, helping your website rank better and bringing in more targeted traffic.

Including customer testimonials, reviews, or snapshot of case studies on the homepage helps establish credibility and encourages conversions.

A well-organized homepage with clear messaging and easy navigation encourages users to explore other pages, reducing bounce rates and increasing conversion rate.

## "Clear website structure drives success"

Aside structuring the home page, below are essentials yo be implemented across pages.

- Logical Hierarchy: The structure should prioritize essential pages like "Home," "Products/Services," "About Us," "Contact," and "Blog" or resources section. This allows users and search engines to quickly understand the site's purpose and offerings.
- User-Friendly Menus: Clear labels, wellstructured dropdowns, and breadcrumb trails allow visitors to find information easily, reducing bounce rates and encouraging deeper exploration.

- Call-to-Action (CTA) Placement:
   Strategically placed CTAs in the header,
   footer, and sidebars guide users to desired actions (e.g., signing up for a newsletter,
   purchasing a product, or scheduling a demo), improving conversion rates.
- Mobile Optimization: With a growing percentage of traffic coming from mobile devices, navigation should be optimized for smaller screens. Responsive design ensures that users on all devices have an equally seamless experience.
- Internal Linking Strategy: Effective internal linking helps keep users engaged by guiding them to related content or product pages. It also supports SEO by helping search engines index pages more thoroughly.

## ASKING THE RIGHT QUESTIONS

Equipped with the right basic information regarding how you can utilize your website to fulfill your business commercial goal, you can ask your web development team the right questions and build the right digital platform-website that your customers would not only care about but take desired actions that is profitable to your business.

Do you find this resource useful? Click the link below to fill in your details and get notified about Volume 2, which will provide a detailed analysis and insights on:

### 10 Key Features Every Marketing Website Needs

Looking to launch a new or optimizing your existing website integrating your social media efforts, Every website project I handle is accompanied with a strategy document which include:

- Analysis of the business context—Mission, Vision, Core Values, Strategic Goals, the problem the business is trying to solve, and the value proposition.
- Customer Analysis—Customer personas and customer journey map (how customers interact with the business).
- Personalized website features based on customer analysis.
- Comprehensive Brand Strategy for seamless integration of the business's social media efforts.
- Marketing Strategy—Digital marketing activities to be implemented to help drive conversions on the website.

**FOLAKE NGWU**